

Fire Department

William Wentlandt Chief Mark A. Sain Assistant Chief

MEDIA ADVISORY

FIRE DEPARTMENT SHOWS COMMITMENT TO FRONTLINE OFFICERS BY PROVIDING LEADERSHIP TRAINING

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Today the Milwaukee Fire Department will conclude a class designed for our newest leaders. The class consists of 26 new Lieutenants and members who will soon become Lieutenants. This is a 40-hour class designed to improve members 'leadership and administrative abilities, and communication skills.

The fire department has also recently conducted eight-hour training sessions for all 53 of the department 's Fire Captains. These sessions will improve the members 'skills in all aspects of fire service management. The Captains 'program is ongoing and will be held triannually. Both classes include instruction on issues such as time management, evaluation of employees, public relations, promoting a positive department image, and conflict resolution.

The development of the classes included input from the City Attorney's office in topics such as handling citizen's complaints, and prevention of discrimination, harassment, and workplace aggression. The fire department strives to provide the best possible service to the public. By providing motivated, educated, and competent front line leaders, the department is steps closer to that goal.

If any media outlet would like an interview with a department member relating to these issues, or any fire safety issues, please call Lieutenant Brian O 'Connor at (414) 286-8968.

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